

HOW TO INSTALL

sivo



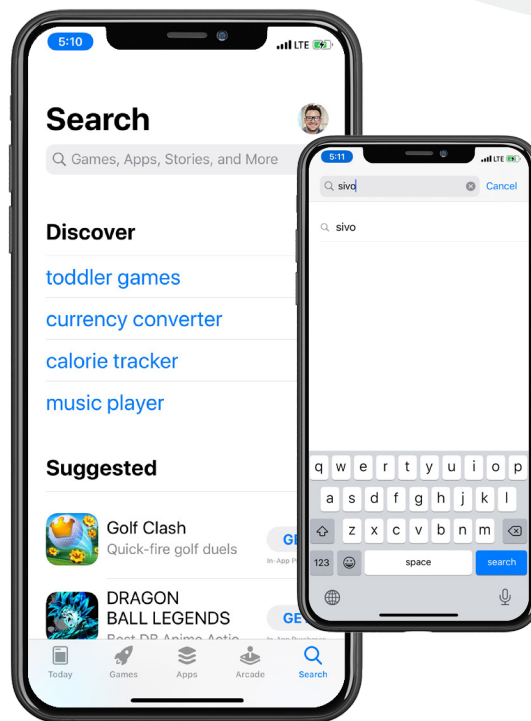
FOR IOS AND ANDROID

Installing sivo for iOS:



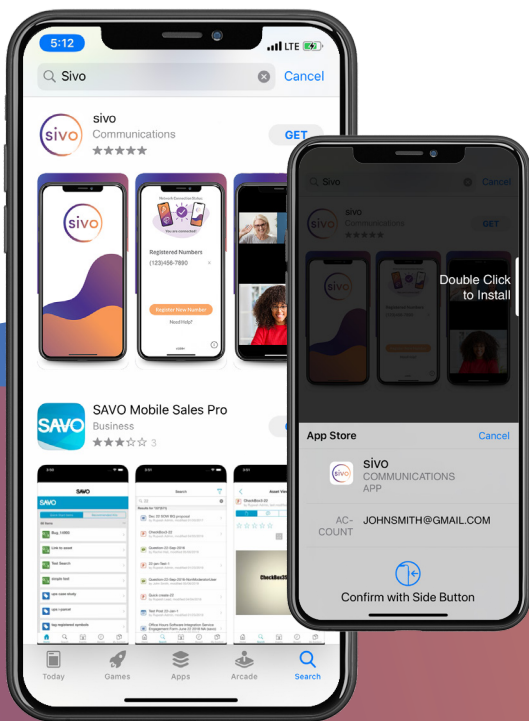
STEP 1

From the homescreen, open the APP store and go to 'Search'.



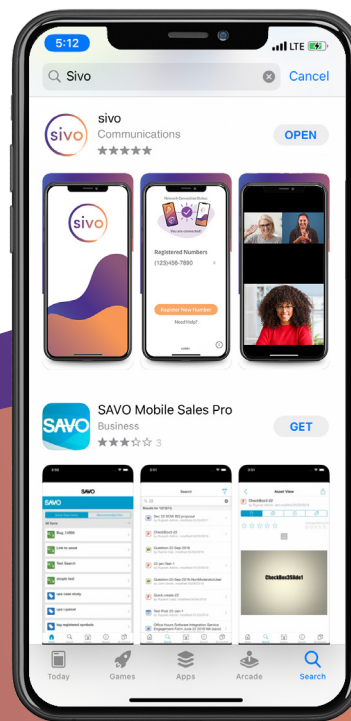
STEP 2

Enter 'sivo' into the search field. Tap the matching result.



STEP 3

At the **sivo** app screen proceed with install by pressing 'GET'.



STEP 4

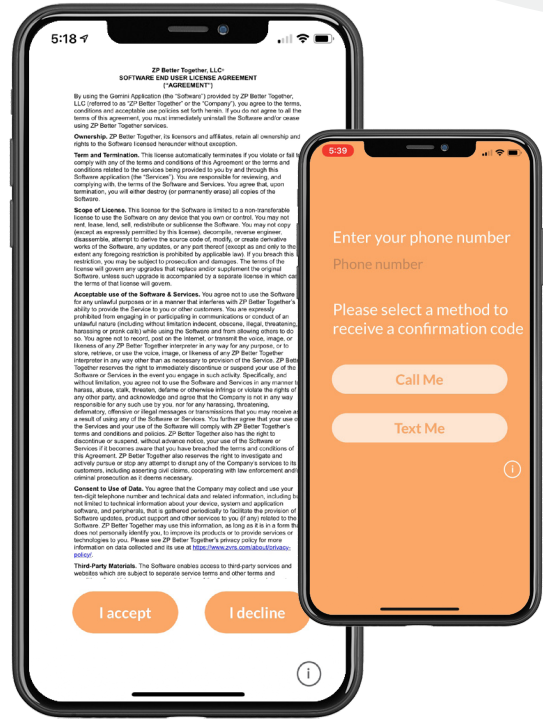
Once **sivo** is installed the 'GET' icon will change to 'OPEN'.

Installing sivo for iOS cont.



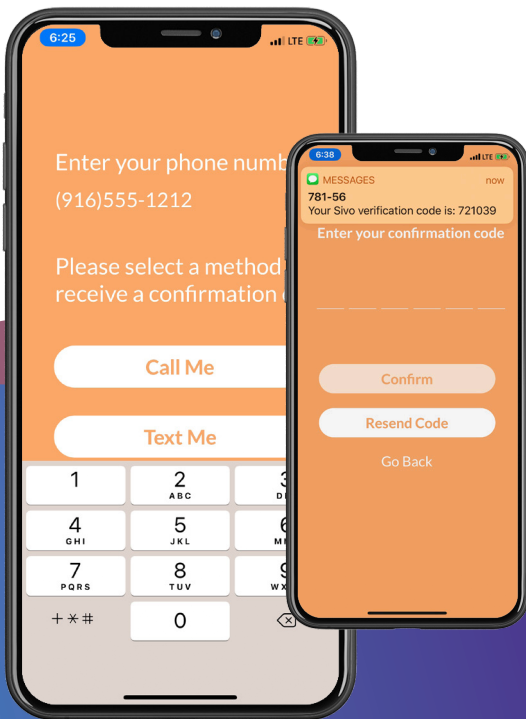
STEP 5

The **sivo** icon should appear on your homescreen. Tap it to open sivo.



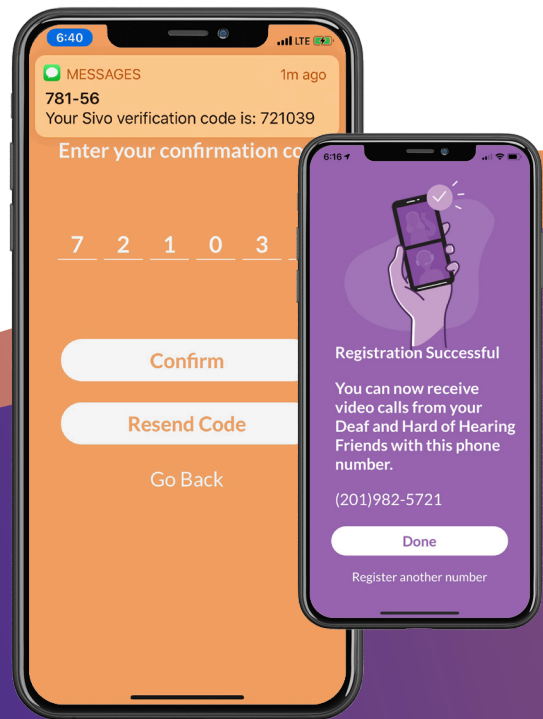
STEP 6

An agreement page will display. To proceed press 'I accept'!



STEP 7

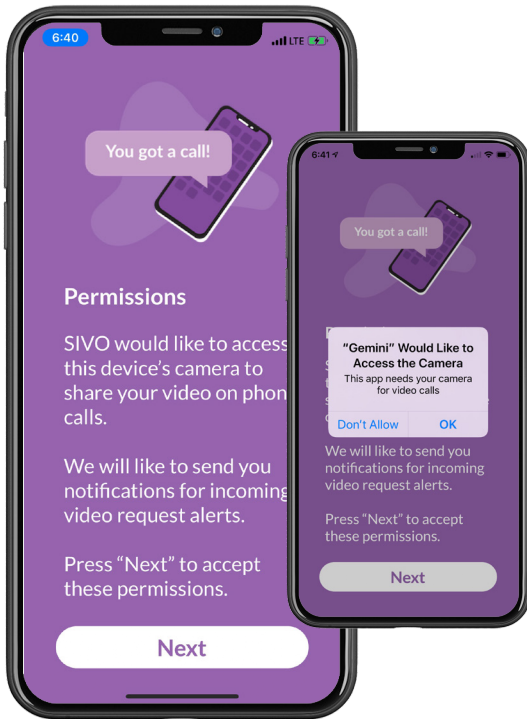
Enter your mobile or landline number. Choose 'Text Me' and a SMS confirmation code will display.



STEP 8

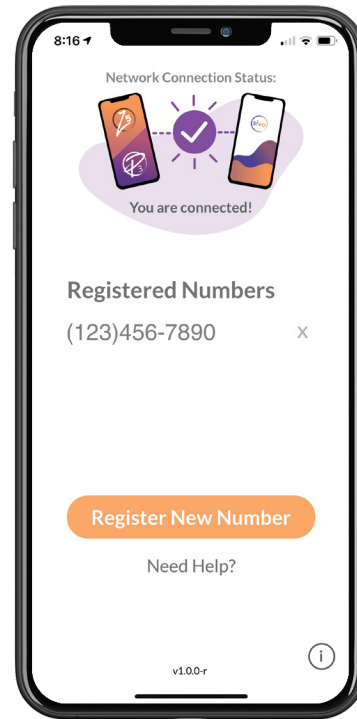
Enter confirmation code and press 'Confirm'. After registration is successful press 'Done'.

Installing sivo for iOS cont.



STEP 9

A permissions screen will display. Accept camera and notification permissions.



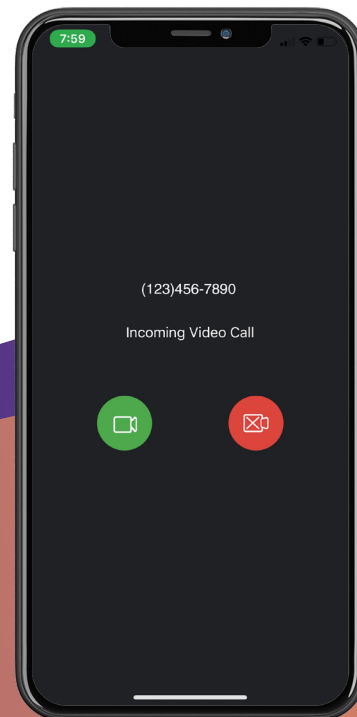
STEP 10

The **sivo** homescreen will verify that you are connected and display registered numbers.



STEP 11

When the deaf user initiates a **sivo** call, you will receive a voice call. Press 'Accept', next a **sivo** notification banner will display. Tap on the banner to open the **sivo** app.



STEP 12

In **sivo** you will see an incoming video call screen. Tap the green button to accept the call, and the red button to decline the call.

Installing sivo for iOS cont.



STEP 13

You are now in a **sivo** call!
This is the portrait orientation. The bottom half self-view is for the hearing user. The upper left video frame is the deaf user. The upper right video frame is the VI.



STEP 14

The same call can also be in landscape orientation. You can adjust self-view by moving it around on the screen.



STEP 15

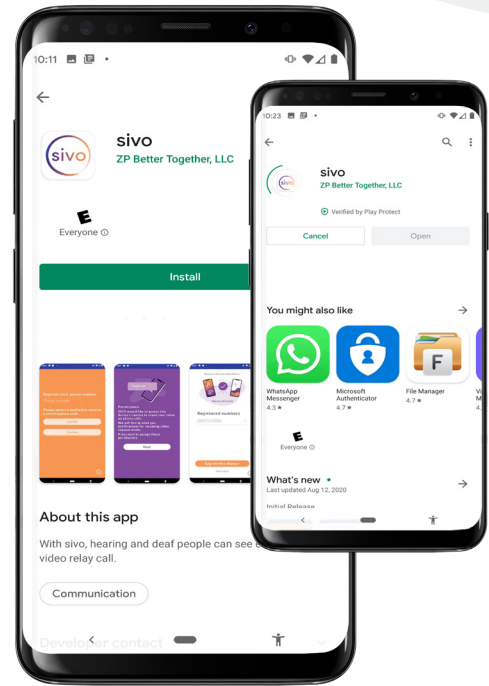
In-call controls can be accessed at anytime by tapping anywhere on the screen.

Installing sivo for Android:



STEP 1

Search for **sivo** in the play store.



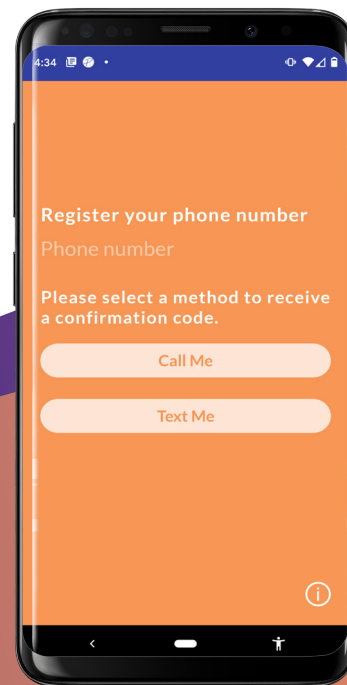
STEP 2

Install **sivo** app to your device.



STEP 3

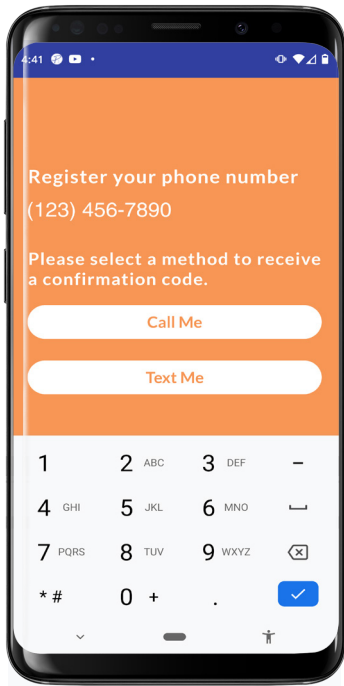
Once downloaded, open the **sivo** app. An agreement page will display. To proceed press 'I accept'.



STEP 4

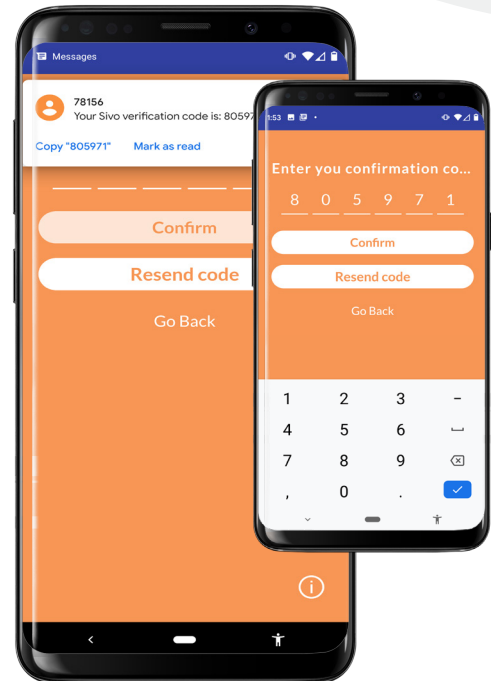
Select Register new number.

Installing sivo for Android cont.



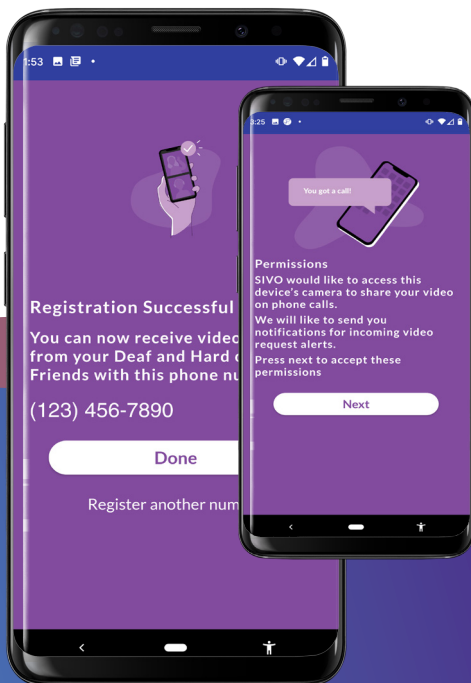
STEP 5

Enter phone number you would like to register.



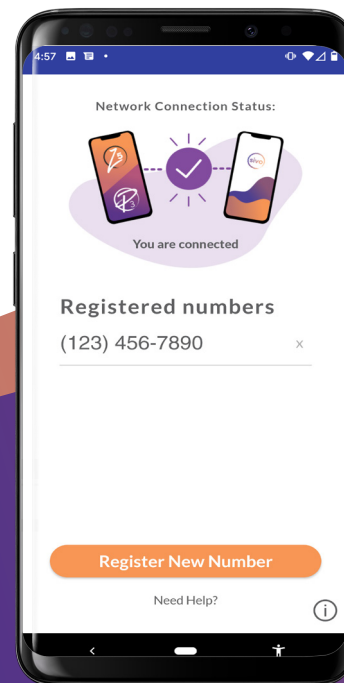
STEP 6

After registering, enter the verification code you received.



STEP 7

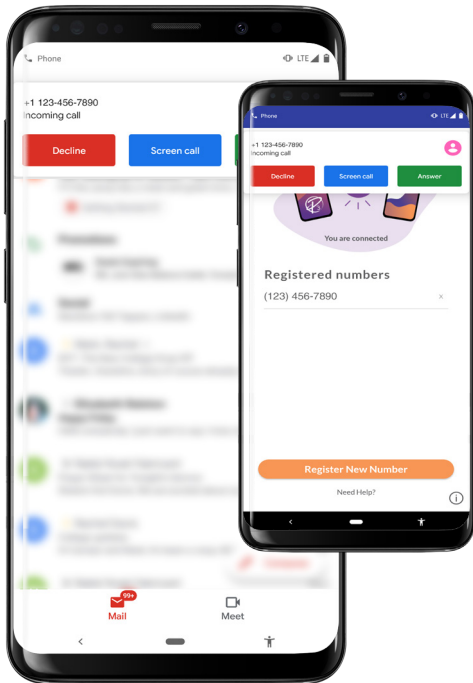
You are now registered. Allow camera and notifications.



STEP 8

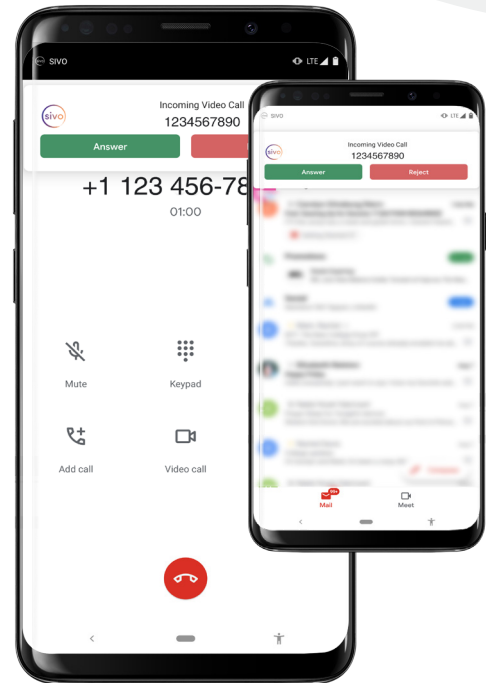
You are connected. Now you can text Deaf friends to let them know you have **sivo**.

Installing sivo for Android cont.



STEP 9

A notification will appear for incoming voice calls.



STEP 10

A different notification will appear for incoming video calls.



STEP 11

Participants will display on your device screen.



STEP 12

The **sivo** app will auto adjust for landscape format.



sivo.me

Guess what?

sivo also works on PC and Mac!
Visit sivo.me to download and follow the prompts to quickly install sivo on your computer.

Installation Questions?

Contact our customer support team at support@sivo.me or 866.932.7891 (video) 877.774.4380 (audio).



Purple

Divisions of  Better Together, LLC